



Emirates NBD

Online Banking Service User Guide

Online Banking Service:

Enjoy all your banking transactions with utmost speed, security and ease.

With Emirates NBD Online Banking Service you can benefit from the following features:

- > Monitor all your Emirates NBD accounts
- > Transfer funds between various Emirates NBD accounts
- > Transfer funds to local and international bank accounts
- > Paying Bills through Fawry Service
- > Issue time deposits and certificates of deposits
- > Open a new sub-account in different currencies
- > View current and previous credit card transactions and statements
- > Cheque book request
- > Perform credit card payments
- > Redeem cards reward points
- > Loan Requests: new loan facility, partial/early settlement, issue liability/clearance letter
- > Insurance and investment service



ONLINE BANKING

AUTHENTICATE

FOR SECURITY REASONS, TRANSACTIONS MAY REQUIRE ONE TIME PASSWORD THROUGH SOFT TOKEN APPLICATION, FOR MORE INFO [CLICK HERE](#)

USER LOGIN

English

العربية



Banknet User Id



Password



USE KEYBOARD TO ENTER PASSWORD

LOGIN

[Registration/Forgot \(User ID - Password\)](#)

FAQs

Contact us

Online Banking Registration Steps:

- 1- Visit the nearest Emirates NBD branch and sign the e-Services subscription form
- 2- You will receive an Authentication Code on your registered mobile number, and User ID & Reference Number on your email address
- 3- Visit Emirates NBD Online Banking page and select **“Registration”**
- 4- Enter the authentication code, reference number & user ID to complete registration
- 5- Set your password & security questions

Emirates NBD

MY INFORMATION ACCOUNTS CARDS **TRANSFER** INSURANCE INVESTMENT LOANS

English العربية

SAME BANK TRANSFER
TRANSFER / SAME BANK TRANSFER

WELCOME
MOHAMED SALEM
Last Valid Login 22 Mar, 13:40 PM
Last Invalid Login 15 Mar, 12:18 PM

Logout

TRANSFER

PAY CREDIT CARD BILL

SAME BANK TRANSFER

OWN ACCOUNTS TRANSFER

DOMESTIC TRANSFER

INTERNATIONAL TRANSFER

TRANSFER HISTORY

← Back

CHOOSE FROM ACCOUNT CHOOSE TO ACCOUNT **ENTER AMOUNT** CONFIRM REQUESTED SUBMITTED

Next →

FROM ACCOUNT 018-90802365-03 EGP 659.00

BENEFICIARY SHERIF TAHER 1009080298502

ENTER AMOUNT EGP 50.00

PURPOSE OF TRANSACTION Transfer to same bank beneficiary

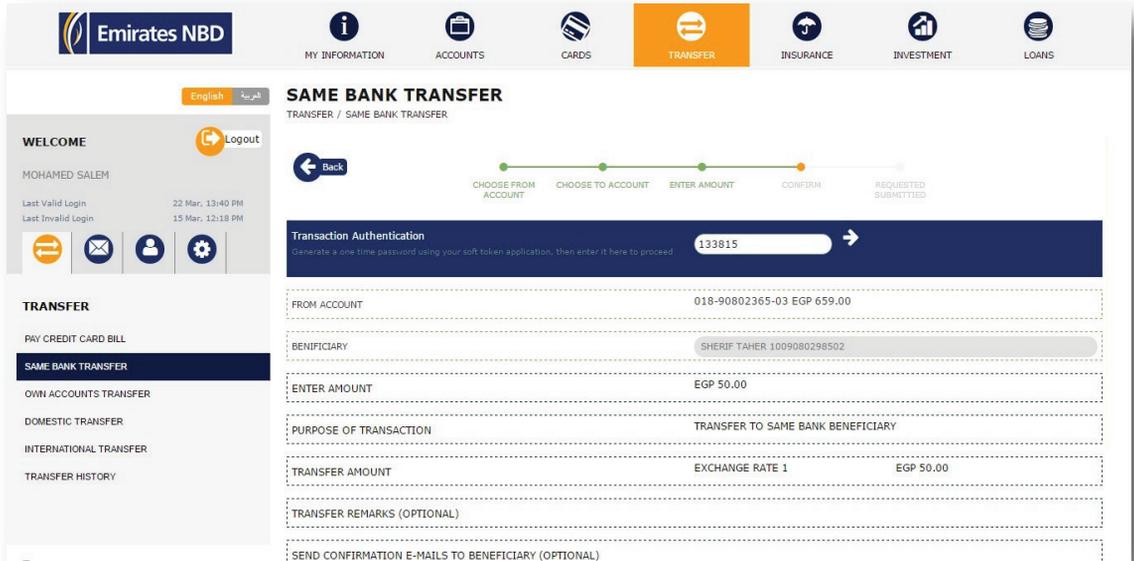
SEND CONFIRMATION E-MAILS TO BENEFICIARY (OPTIONAL)

TRANSFER REMARKS (OPTIONAL)

FUTURE DATE NO

Transfers:

- 1-Select **“Transfer”** tab on the landing page of the Online Banking
- 2-Select the type of transfer
- 3-Select the account you want to transfer from
- 4-Choose the beneficiary* you would like to transfer to, then select **“NEXT”**
- 5-Enter the transfer details, then select **“NEXT”**



- 6- You will be asked to enter OTP generated using ENBD Egypt Tokens App
 - *Please check the **“Soft Token User Guide”** to register and activate the Soft Token application
- 7- Open ENBD Egypt Tokens App installed on your mobile/tablet and enter the PIN code to generate OTP
- 8- Enter the OTP generated from the app
 - *In order to perform transfers to other accounts you will need to add beneficiaries

Emirates NBD

MY INFORMATION ACCOUNTS CARDS TRANSFER INSURANCE INVESTMENT LOANS

WELCOME Logout

MOHAMED SALEM

Last Valid Login 07 Mar, 08:48 AM
Last Invalid Login 07 Mar, 08:49 AM

MY INFORMATION

MY PORTFOLIO
SOFT TOKEN
E-MAILS
LIMITS

BENEFICIARIES

- International Transfers
- Beneficiaries For Local Transfers:
 - Emirates NBD Card
 - Same Bank Transfer

SAME BANK TRANSFER

MY INFORMATION / BENEFICIARIES / SAME BANK TRANSFER

Back INPUT CONFIRMATION AUTHENTICATE CONFIRMED Next

BENEFICIARY BANK NAME EMIRATES NBD

BENEFICIARY NAME Sherif Taher

BENEFICIARY ACCOUNT/IBAN NUMBER 1009080298502

AN E-MAIL CAN BE SENT TO THREE PERSONS WHEN A TRANSFER HAPPENS TO THIS BENEFICIARY.

E-MAIL1 Sherif@EmiratesNBD.com

SMS +01(09)599-844

Adding a beneficiary:

- 1-Select the sub-menu **“Beneficiaries”** in the landing page of the Online Banking
- 2-Choose the type of beneficiary you would like to add
- 3-Enter the beneficiary details then select **“NEXT”**

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MY INFORMATION ACCOUNTS CARDS **TRANSFER** FAWRY PAYMENTS INSURANCE INVESTMENT LOANS

English العربية

PAY CREDIT CARD BILL
TRANSFER / PAY CREDIT CARD BILL

WELCOME Logout

CFNAME90605497 CLNAME90605497

Last Valid Login 21 Aug, 13:34 PM
Last Invalid Login 20 Aug, 17:55 PM

TRANSFER

PAY CREDIT CARD BILL

SAME BANK TRANSFER
OWN ACCOUNTS TRANSFER
DOMESTIC TRANSFER
INTERNATIONAL TRANSFER
TRANSFER HISTORY

DEBIT ACCOUNT : EGP 101-90605497-01 CURRENT ACCOUNT - GENERAL INCLUDING SECOND SA * RY

AVAILABLE BALANCE EGP 1.039847278E7

SCHEDULE THIS PAYMENT FOR FUTURE DATE.

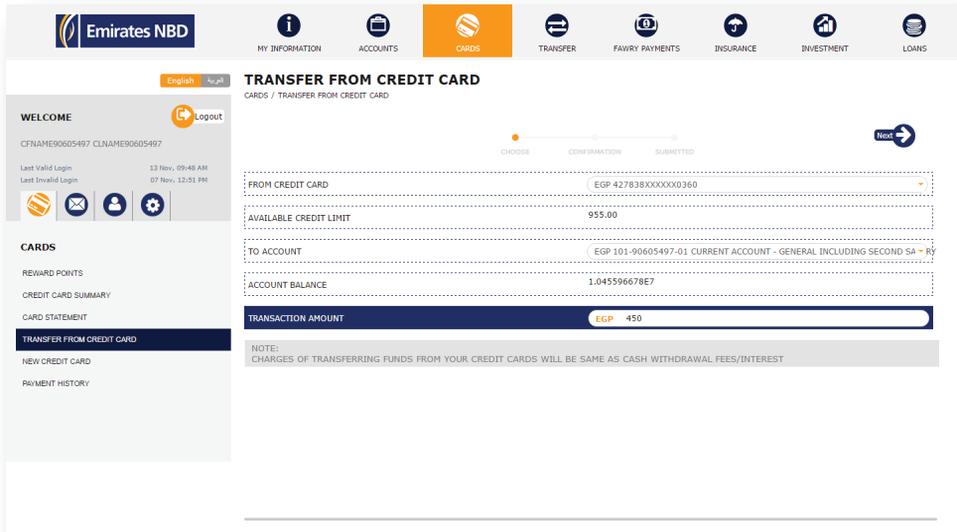
	CARD NUMBER	SHORT NAME	OUTSTANDING BALANCE	PAYMENT AMOUNT
<input type="checkbox"/>	427839XXXXXX0337	ZPIYG PQAZPK7	EGP 27,344.86	0.00
<input checked="" type="checkbox"/>	543173XXXXXX0410	PPYSZ ZPAY3AQ	EGP 10,627.34	2000
<input type="checkbox"/>	546350XXXXXX8914	ZPAZJAG QJH5ZPR	EGP 33,789.37	0.00
<input type="checkbox"/>	543173XXXXXX6941		EGP 0.00	0.00

CHOOSE CONFIRMATION SUBMITTED

Next

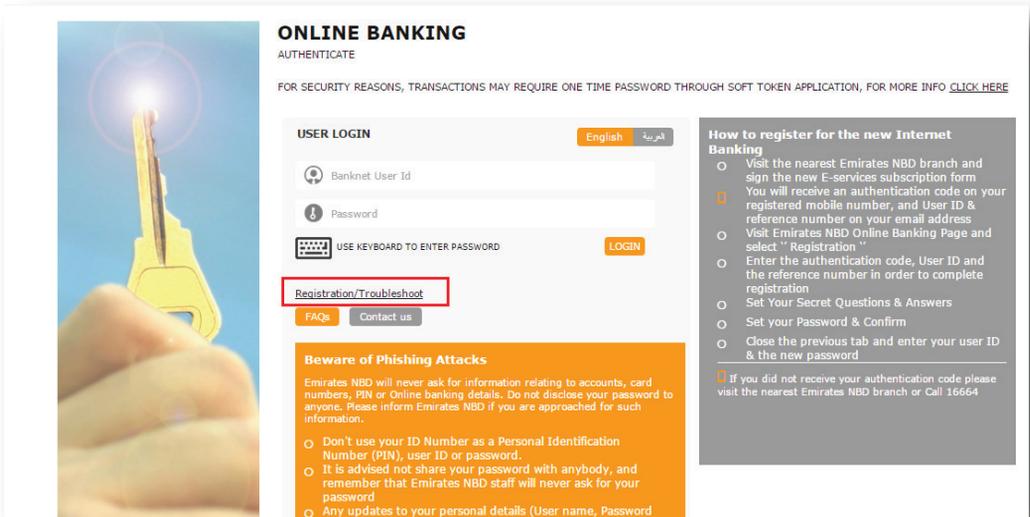
How to pay your credit card bill through Online banking:

- 1-Select **“Transfer”** Tab in the online banking landing page
- 2-Select the submenu **“Pay Credit Card Bill”**
- 3-Select the account you would like to transfer from
- 4-Select your credit card by checking the box beside the card
- 5-Enter the payment amount
- 6-Confirm entries
- 7-Successful payment



Transfer from Credit Card:

- 1-Select Cards Menu
- 2-Select **“Transfer From Credit Card”** Tab
- 3-Choose the Credit Card number you want to transfer from
- 4-Choose the account that you would like to transfer to
- 5-Enter the transaction amount
- 6-Confirm the details
- 7-Amount is successfully transferred to the account



Change User ID:

- 1-Visit Emirates NBD Online Banking Login Page
- 2-Select **"Online Banking"**
- 3-Select **"Registration/Troubleshoot"**



> Complete registration



> إتمام عملية الاشتراك في الخدمة

Troubleshoot

- > [Forgot Password/Unlock User](#)
- > [Forgot User ID](#)
- > [Forgot Security Questions](#)
- > [Change User ID](#)

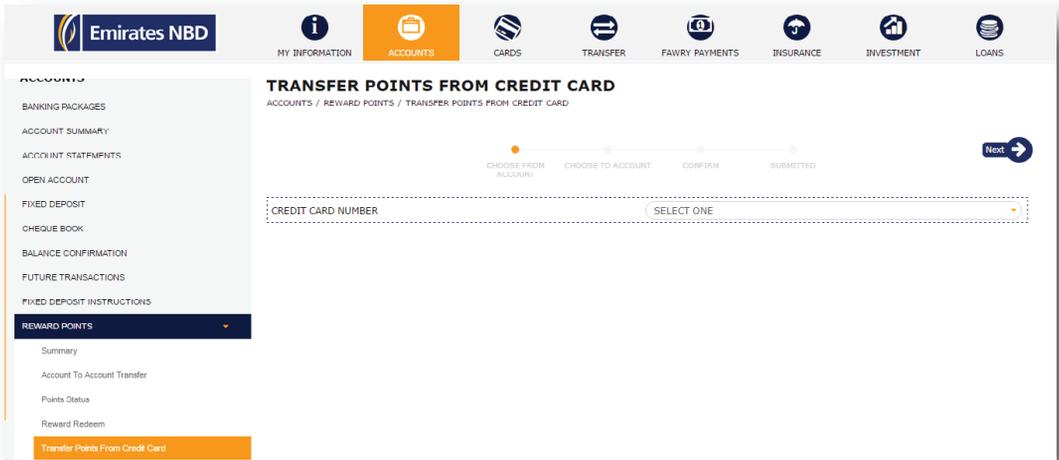


استكشاف الأخطاء وإصلاحها

- > [نسيت كلمة المرور/إعادة تفعيل الخدمة](#)
- > [نسيت رمز المستخدم](#)
- > [نسيت الأسئلة المبررة](#)
- > [تغيير رمز المستخدم الخاص بك](#)

Change User ID:

- 4-Select Change User ID
- 5-Select reset using "Account Number/Credit Card Number"
- 6-Enter the required details
- 7-Enter the Authentication Code you will receive on your registered mobile number
- 8-Answer the security questions
- 9-Enter your New User ID
- 10-Create new password & new security questions
- 11-Now you are ready to login using your new credentials



Merge Cards Reward Points:

- 1- Select Accounts Menu
- 2- Select **“Reward Points”** Tab
- 3- Select **“Transfer Points From Credit Card”**
- 4- Choose Credit Card Number you want to transfer from
- 5- Choose the Account to add the points to
- 6- Enter the points that you would like to transfer
- 7- Confirm the Details
- 8- Points are successfully transferred to the account

Enjoy easy and secured banking transactions with
Emirates NBD Online Banking Service

For more information,

- > Call 16664
- > Visit our website: www.emiratesnbd.com.eg